



Let's shape the future together

USŁUGI INHOUSE LOGISTICS

ABOUT US



30 000
customers in Europe



27
countries



117 000
employees



37 years of
experience



3.45 billion €
turnover

SAMSIC CEE is part of the international, family-owned French company SAMSIC Group, founded in 1986 by Christian Roulleau.

After being established, the company mainly provided services related to the housekeeping industry. Today, SAMSIC Group encompasses more than 160 different multi-services offered in 27 countries around the world.

We provide our customers with comprehensive support, thereby improving their work environment as well as the well-being and health of their employees. Our extensive experience and high standards of service enable us to work in sectors such as the office space market, services, retail, industry, manufacturing, distribution or logistics.

OUR MISSION

Samsic Polska specialises in providing services in the retail, office, logistics and production spaces, as well as outdoor areas.

Our motto is to build lasting business relationships based on mutual trust, respect and cooperation. We strive to be **the best and unique provider of integrated multi-services**, Soft Facility Management in all sectors.



QUALITY

We are distinguished by the highest standard of services offered and performed by a team of experts.

We strive to provide the best possible level of cooperation with the customer.



TAILOR-MADE SERVICES

We provide solutions tailored to the individual needs and requirements of our customers.



INNOVATION

We propose, test and implement innovative solutions and methods of providing our services. We use the highest quality equipment and cleaning products in our processes.



PEOPLE

Employees are our greatest asset.

We constantly improve their knowledge and competence, which translates into an increase in the quality of our services.

WHY SAMSIC?

We implement a number of initiatives together with our customers covering the area of InHouse Logistics. We carry out each project based on the outsourcing of selected or complete processes while utilising the contractors' system and logistics infrastructure. In our proposed model of integrated services, **we guarantee security, process stability and flexibility.**



We are audited as part of the EcoVadis platform. The Gold level obtained confirms the high quality of our environmental, social, ethical and supply chain practices. This result places our Group among the top 2% of the world's best Soft Facility Management companies and the top 3% overall.

We manage the complex organisation of warehousing processes efficiently and transparently, while guaranteeing full flexibility while maintaining control over processes.



Thanks to our distributed structure and the short distance between the sites we operate, we are able to effectively relocate staff between locations. This allows us to avoid risks in the event of staff absences or shortages.

Sustainability is at the heart of SAMSIC's strategic ambitions. We base our activities on the 4 pillars of CSR, it is the environmental, ethical and social aspects are an integral part of our company.



COMPREHENSIVE SERVICES MODEL

InHouse Logistics Services

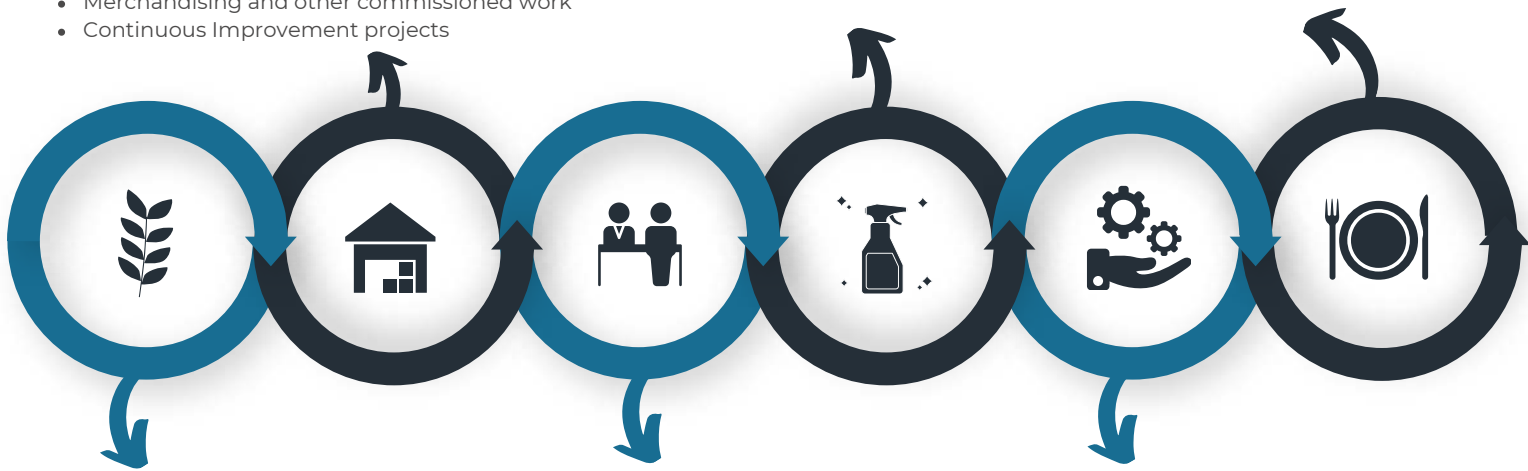
- Full or partial process outsourcing
- warehouse
- Acceptance of goods, unloading
- Loading, release of goods
- Picking process
- Verification of the correctness of the process
- - checking
- Process support (non-core)
- Merchandising and other commissioned work
- Continuous Improvement projects

Soft Facility Management

- Comprehensive cleaning services
- Specialist cleaning
- Window cleaning - mountaineering work
- Floor polymerization
- pest control
- Supply of hygiene materials and chemistry
- Security services

Employee restaurants

- Running employee restaurants
- Catering
- Organization of meals for conferences
- Occasional catering (holidays, events)
- Other commissioned work



Landscaping

- Mowing, planting plants, cleaning
- Snow clearing, salt and sand spreading
- Designing plant decorations
- Maintaining living plants
- Establishment of flower meadows and care
- Fresh flower delivery
- Designing of outdoor areas

Reception HUB

- Administrative support
- Concierge
- Handyman
- Reception office services, copy room
- Office relocation services
- Mail room, vending machines, coffee point

Hard services Security

- Comprehensive property maintenance
- Installation maintenance (sanitary, electricity)
- Minor repairs and renovations
- Other commissioned work



PROCESY LOGISTYCZNE

SAMSIC Polska is a specialised logistics process outsourcing provider supported by a team of top professionals from InHouse Logistics. In order to streamline and optimise warehouse processes, as well as to increase employee productivity, we provide our customers with the highest quality, reliability, process flexibility and efficiency-enhancing programmes. We offer unique analytical consulting and improvement projects, all in line with our Continuous Improvement philosophy.



BASIC PROCESSES



NON-CORE PROCESSES



TAILOR-MADE PROCESSES



ADDED VALUE SERVICES



OUR AREA OF COMPETENCE

Picking, receipt and issue of goods, warehousing, high-bay operation, handling of returns warehouse.

01

Merchandising, decommissioning, shop merchandising, warehouse map reconstruction, technical support.

02

Co-packing, production line operation, shipment verification (qualitative and quantitative), support processes, packaging sorting.

03

Administrative warehouse operations, fleet management and warehouse processes, operation in buffer warehouses.

04

UNIQUE ANALYTICAL SERVICES

In addition to standard and basic services related to warehouse processes, we provide our clients with unique consulting and tailor-made analytical projects carried out by a specialized process optimization team certified, among others, as Black Belt and Green Belt certificates.



01

Projects improvements

We work together with the customer, so they not only have an impact on the quality and level of implementation of a given process, but also gain access to in joint improvement projects:

- DMAIC methodology and Lean 6 Sigma,
- Know-how about processes, warehousing and manufacturing from various industries,
- Consultation with certified Black Belt and Green Belt analysts.



02

Analytic consulting

Depending on the purpose and scope of the consulting project, we can:

- design new processes from scratch and plan resources,
- map processes, identify critical points and bottlenecks,
- measure the efficiency and quality of processes,
- conduct statistical analyses that objectively assess the effects of changes in the process,
- identify sources of problems occurring in the process,
- implement improvement projects.



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